

PRIVACY POLICY

Meshmaker (meshmaker.net)

Effective Date: July 15, 2026 | Last Updated: July 15, 2026

This Privacy Policy explains how Galactic Armory LLC (“Galactic Armory,” “we,” “us,” or “our”) collects, uses, discloses, and protects information when you visit or use Meshmaker at meshmaker.net (the “Platform”), including our public website, member area, and related services. By creating an account or using the Platform, you agree to the collection and use of information in accordance with this Policy.

Galactic Armory LLC is the data controller responsible for your personal information collected through the Platform.

1. Who We Are

Galactic Armory LLC

254 Mercer St, Stirling, New Jersey, 07980

Email: support@galacticarmory.net

The Platform is developed and technically supported by a third-party software contractor; however, Galactic Armory LLC remains solely responsible for how personal data is collected, used, and protected on the Platform, and for compliance with applicable privacy laws.

2. Scope of This Policy

This Policy applies to all visitors, free registered users, and paid subscribers (“Community/Grunt” and “Member/Specialist” tiers) of the Platform. It covers information collected through the public website, the member account area, and our administrative back office to the extent it involves your personal data. It does not apply to third-party websites or services that may be linked from the Platform (such as Discord, Google, or Stripe), which have their own privacy policies.

3. Information We Collect

3.1 Account and Profile Information

- Email address, and password (stored in encrypted/hashed form)
- Nickname and profile avatar image
- Account credentials created via email/password or Google Single Sign-On (SSO)
- Terms & Conditions acceptance records
- Communication preferences

3.2 Subscription and Payment Information

Payments are processed by Stripe, our third-party payment processor. We do not store full payment card numbers on our servers. We receive and retain:

- Subscription tier (Community/Grunt or Member/Specialist), billing frequency (monthly or annual), and subscription status
- Billing history, invoices, and renewal, cancellation, upgrade, refund, and failed-payment records
- Limited billing identifiers provided by Stripe (e.g., transaction ID, last four digits of a payment card, billing name) necessary to manage your subscription

3.3 Content and Activity Data

- Posts, comments, likes, and shares you make on the Platform
- Downloadable model files you access, and related download history and download counts
- Your “earned model” library, based on your subscription history and the release dates of downloadable content

3.4 Community Integration Data (Discord)

If you link your account to Discord, we process your Discord user identifier and subscription status in order to automatically grant or remove access to our Discord server and associated roles/channels based on your active subscription tier.

3.5 Technical and Usage Data

- IP address, browser type, device information, and general log data
- Pages visited, features used, and general site interaction data, collected via Google Analytics
- Error and operational logs used to maintain platform stability and security

3.6 Communications

If you contact us (for example, via support@galacticarmory.net), we collect the information you provide in that communication, including your email address and the content of your message, in order to respond to you.

4. How We Use Your Information

We use the information described above to:

- Create and manage your account and determine your access tier (Free, Community/Grunt, or Member/Specialist)
- Process subscription payments, renewals, upgrades, cancellations, and refunds through Stripe

- Deliver entitled content, including secure access to downloadable model files based on your subscription and release-date entitlements
- Operate community features such as posts, comments, likes, and sharing
- Synchronize your Discord access with your subscription status
- Send transactional emails (e.g., account confirmation, billing notices, password resets) and, where you have opted in, email alerts and other communications
- Detect and prevent abuse, including unauthorized mass downloading or automated abuse of file access
- Maintain platform security, troubleshoot issues, and analyze aggregate usage trends via Google Analytics
- Comply with legal obligations, including tax, billing, and recordkeeping requirements

5. Legal Bases for Processing

Where applicable law requires a legal basis (for example, for users located in the European Economic Area or United Kingdom), we rely on the following bases:

- Performance of a contract — to create your account, process subscriptions, and deliver entitled content
- Legitimate interests — to secure the Platform, prevent abuse, and improve our services
- Consent — for optional communications such as free email alerts, and for non-essential cookies/analytics where required
- Legal obligation — to meet tax, accounting, and regulatory recordkeeping requirements

6. How We Share Your Information

We do not sell your personal information. We share information only as follows:

Payment processing: Stripe processes subscription payments and billing on our behalf, subject to Stripe's own privacy policy.

Community access: Discord receives your Discord user ID for the sole purpose of synchronizing server access with your subscription status.

Authentication: If you use Google SSO, Google processes the authentication request; we receive only the profile information necessary to create your account.

Analytics: Google Analytics processes usage data to help us understand and improve the Platform.

Email communications: A third-party mailing/notification provider Postmark is used to send transactional and opt-in email communications.

Hosting and infrastructure: Our Platform and file storage are hosted on Amazon Web Services (AWS), which stores data on our behalf under appropriate security safeguards.

Legal and safety: We may disclose information where required by law, legal process, or to protect the rights, property, or safety of Galactic Armory, our users, or others.

Business transfers: If Galactic Armory is involved in a merger, acquisition, or sale of assets, personal information may be transferred as part of that transaction, subject to this Policy.

Each of these third-party providers processes your information only to the extent necessary to provide their respective service to us, under their own applicable privacy and security terms.

7. Data Retention

- Account and subscription data is retained for as long as your account remains active, and for a reasonable period afterward to comply with legal, tax, and accounting obligations and to resolve disputes.
- Billing records are retained in accordance with applicable financial recordkeeping requirements.
- Download history and access logs are retained to enforce download limits, maintain security, and support entitlement verification.
- Content you post (such as comments) may remain visible after account closure unless you request deletion, except where retention is required by law or necessary for platform integrity.

You may request deletion of your account and associated personal data as described in Section 9 below, subject to legal retention requirements.

8. Data Security

We implement reasonable technical and organizational measures designed to protect your personal information, including:

- Encrypted storage of passwords and secure authentication flows, including optional email-based verification
- Secure, entitlement-checked links for downloadable files, served through a cloud storage and API proxy layer, with per-user download limits
- Access controls limiting administrative access to platform data to approved Admin and Superadmin accounts
- Hosting on AWS infrastructure with industry-standard security practices

No method of transmission or storage is completely secure. While we work to protect your information, we cannot guarantee absolute security, and you are responsible for maintaining the confidentiality of your account credentials.

9. Your Rights and Choices

Depending on your location, you may have some or all of the following rights regarding your personal information:

- Access — request a copy of the personal information we hold about you
- Correction — update or correct inaccurate profile information directly in your account settings, or by contacting us
- Deletion — request deletion of your account and associated personal data, subject to legal retention obligations
- Portability — request your data in a portable format, where applicable
- Objection / restriction — object to or request restriction of certain processing, such as marketing communications
- Withdraw consent — opt out of free email alerts or other optional communications at any time

- Non-discrimination — you will not be denied service or charged differently for exercising your privacy rights, to the extent required by applicable law

To exercise any of these rights, contact us at support@galacticarmory.net. We may need to verify your identity before fulfilling certain requests. You may also manage your subscription, cancel access, or update account details directly within your account settings, where such controls are available.

10. Children's Privacy

The Platform is not directed to individuals under the age of 18 (or the age of majority in their jurisdiction), and we do not knowingly collect personal information from children. If we become aware that we have inadvertently collected personal information from a child, we will take steps to delete it.

11. International Data Transfers

Galactic Armory is based in the United States, and our service providers (including AWS hosting) may process and store data in the United States or other countries. Where personal information is transferred internationally, we rely on appropriate safeguards required by applicable law.

12. Third-Party Services and Links

The Platform integrates with, or may link to, third-party services such as Stripe, Discord, Google (SSO and Analytics), and our email/ mailing provider. These third parties operate under their own privacy policies, and we encourage you to review them. We are not responsible for the privacy practices of third-party services outside our control.

13. Cookies and Similar Technologies

We use cookies and similar technologies, including through Google Analytics, to operate essential site functions (such as keeping you logged in) and to understand how the Platform is used. You can control cookies through your browser settings; disabling certain cookies may affect Platform functionality.

14. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, the Platform, or applicable law. We will post the updated Policy on the Platform with a revised "Last Updated" date, and, where required by law, provide additional notice of material changes.

15. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or your personal information, please contact us at:

Galactic Armory LLC

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Email: support@galacticarmory.net